



# **Achieving Speed & Flexibility in Business Implementation Cycles**

Finance - Case Study



#### Products

Supplier Wizard  
AR Wizard  
Receipt Wizard  
Customer Wizard  
HR Wizard

#### Company

Experian

#### ERP System

E-Business Suite

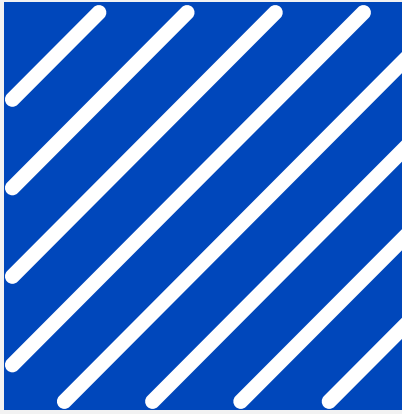
#### Industry

Finance

Data is at the core of your business, and without the right tools in place, you're at risk for inefficiencies, inaccuracies, and dependencies on other resources.

There is a better way. Read on to learn more!





## Customer Background

Experian employs over 20,000 people in 44 countries. Its employees help and encourage its customers to process their data with confidence so they can maximize their opportunities.

As Experian grew, so did its data processing pain points. System implementation had been challenging, and different versions of applications were stored on multiple servers. Moreover, internal operations were diverse, and master data was out-of-date.

Mass data migration and cleansing were necessary for Experian, especially since expanding into new countries.

## Forces Driving Change

Experian reviewed existing data, normalized it offline, and loaded it using components built for that purpose.

Not only did Experian have to bring the data into its global instance, but it had to standardize it to support central data processing hubs or shared services centers.

Experian could not afford to manage by exception and needed short process cycles while remaining cost-efficient.





Operating globally and with numerous country-specific features, ranging from languages, character sets, number formats, and tax requirements, posed a significant challenge concerning data conversion.

For example, creating new suppliers happened in small batches, which proved to be time-consuming and inefficient.

Completing the necessary fields in any given country takes specific knowledge and can cause significant roadblocks regarding data control. Amongst not having efficient management of its data, implicants had escalated by the time errors were discovered.

Furthermore, Experian's current system heavily relied on IT efforts for supplier-based reviews and mass updates, which happened frequently. Experian used tools like Toad to extract data, but Toad fell short when data needed reloading.

In addition to having inaccurate data, security was a concern. Experian granted a level of access to its data that made auditors uneasy.

Experian's current approach spent more time building the conversion component. Thus, requiring several iterations in different environments, and with the data constantly changing, each desired a complete iteration.

## Effective Solutions without the Hassle

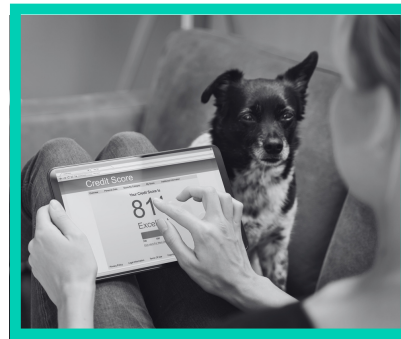
Experian was aware it had data processes that needed improvement. From previous implementation experiences, it classified its data into two groups: master data and transactions.

See the chart below for more details.



Master Data	Transactions
Change by increments	Will change depending on the cut-off data
Relatively static	Dynamic
Usually need cleansing and enrichment	Little cleansing, no enrichment
Items, customers, suppliers, employees	AR Invoices, AP Invoices, Receipts, Open Purchase Orders, Assets
Tend to be more difficult to extract	The legacy applications usually include reports. They are "Reconcile-able"

Experian wanted to find a solution that was end-user friendly and empowered its employees to be confident in the accuracy of their data.





## Enter More4apps

**More4apps** combines the power of Microsoft Excel and Oracle to release talented staff from repetitive data entry tasks.

The **More4apps E-Business Suite Toolbox Supplier Wizard** streamlined tasks for Experian with simple yet powerful Excel-based solutions while achieving significant time and cost savings.

## Implementation

The implementation with **More4apps** proved to make the data migration cycle more effective. No longer did employees need to cleanse and enrich at the source. Instead, the activity happened in the **More4apps** Excel spreadsheet.

Excel is a flexible and well-known tool, so users don't need training. Another benefit of the **More4apps** Excel-based solution is that it became the de facto master data source for testing and transaction activities.

The **More4apps Supplier Wizard** removed the risk of inefficiencies, inaccuracies, and dependencies on other resources. End-users completed their data inputting work more quickly and easily using a familiar Excel interface.

The **More4apps** solution also eliminated the need to work with Oracle forms, which are not user-friendly or designed for mass data entry. Now, end-users can detect and amend errors or omissions in their data.





## Can't Get Enough

After quickly finding success with the [More4apps Supplier Wizard](#), Experian implemented the [AR Invoice Wizard](#), the [Receipt Wizard](#), the [Customer Wizard](#), and the [HR Wizard](#).

Experian recognized that the increase in productivity was because of the [More4apps tools](#). Therefore, expanding the use of the [More4apps tools](#) across its entire company worldwide to achieve faster, more accurate data loading for better business.

## The More4apps Experience

[More4apps](#) has been a strategic partner for Experian and is committed to providing class-leading support. With help located around the globe, Experian received quick responses to issues raised.

[More4apps](#) has supported enhancements for Experian whenever needed by specifically increasing the number of flex fields and supporting specific localization requests.

[More4apps](#) has been a consequential contributor to reducing costs at Experian and has provided a positive implementation cycle, data entry standardization, and data processing errors.

