More4apps

A Time Saving of **91%**

Arby's has the Meats

More4apps has the Time Saving Solutions

Process Purchase Orders in Oracle ERP Cloud and Experience a 91% Time Savings

Hospitality – Case Study

Products
Purchase Order Wizard
Procurement Module

Company
Arby's Restaurant Group, Inc.

ERP System
E-Business Suite
ERP Cloud

Industry
Hospitality

Arby's Restaurant Group Inc., now part of Inspire Brands, has relied on the robustness and agility of Oracle E-Business Suite and ERP Cloud to manage its vendors, procurement cycle and supplier payments.

Read on to discover how Arby's accelerated its workforce productivity using More4apps Wizards for E-Business Suite and More4apps Modules for ERP Cloud.

Accelerate Workforce Productivity

Arby's stayed true to its efficiency values and accelerated its workforce productivity using the More4apps Suite of Wizards.

Oracle's Purchasing team utilized More4apps Purchase Order Wizard to create standard Purchase Orders. The team could create and modify Purchase Orders in bulk, using the Excel spreadsheet interface.

The More4apps Purchase Order Wizard enabled the team to create new orders by importing flat files or downloading and reusing older order data.

Since the More4apps tools are intuitive and remove IT involvement, end-users owned the process and made changes to file layouts and new vendor files.

For troubleshooting or Wizard upgrades, end-users could rely on the More4apps Support Team, who is available whenever and wherever they're needed.

Repercussions of using FBDI

Arby's realized that it needed to migrate to ERP Cloud but it became obvious quickly that the options for loading bulk PO data in a user-friendly environment were limited.

The IT team employed File Based Data Integrator (FBDI) to prepare templates for faster data entry but learned it came with repercussions.

FBDI didn't help Arby's achieve its data management processing goals as the software was:

- Slow and labor intensive to build data
- Not designed for end-users so technical expertise was needed
- Each data section is a worksheet so a total of four sheets was required to create one purchase order
- No real-time interaction/validation/feedback

While FBDI can handle large volumes of data and comes with seeded data templates, it is not designed for end-users and is quite labor-intensive to complete.
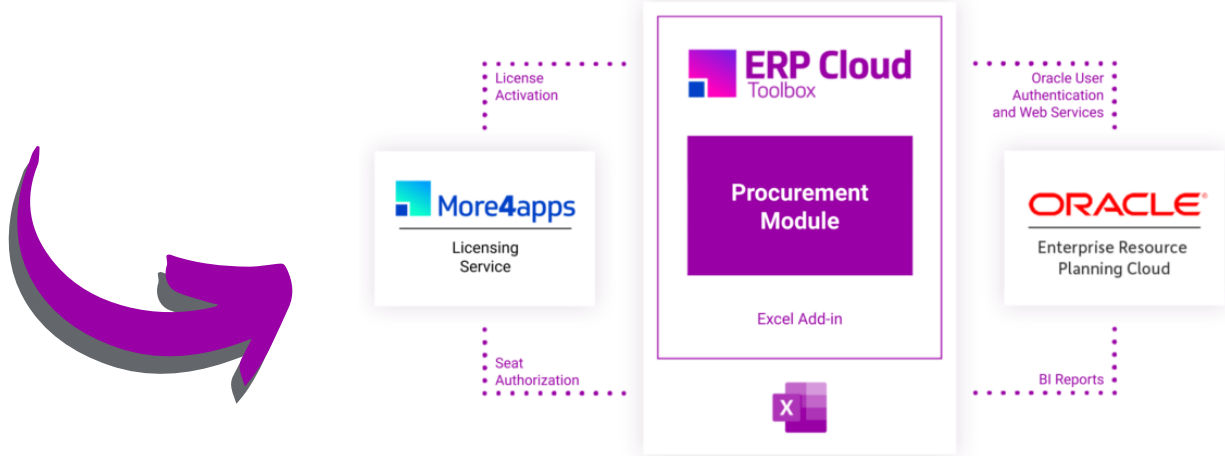
Building Better Business Processes

More4apps recognized and seized the opportunity to build better business processes by harnessing the power of Excel to clear data bottlenecks.

Therefore, the solution needed to be compatible with the on-premise Oracle Fusion application. The product experts were realistic and appreciated that this solution would become obsolete with the changes in the Oracle architecture going to Cloud-based applications.

However, it was a stepping stone for More4apps as it laid the foundation for a new architecture supporting Oracle's REST and SOAP web services.

Thus, the More4apps ERP Cloud Toolbox would deliver faster, error-free data uploading and downloading while providing significant time and cost savings to its users.
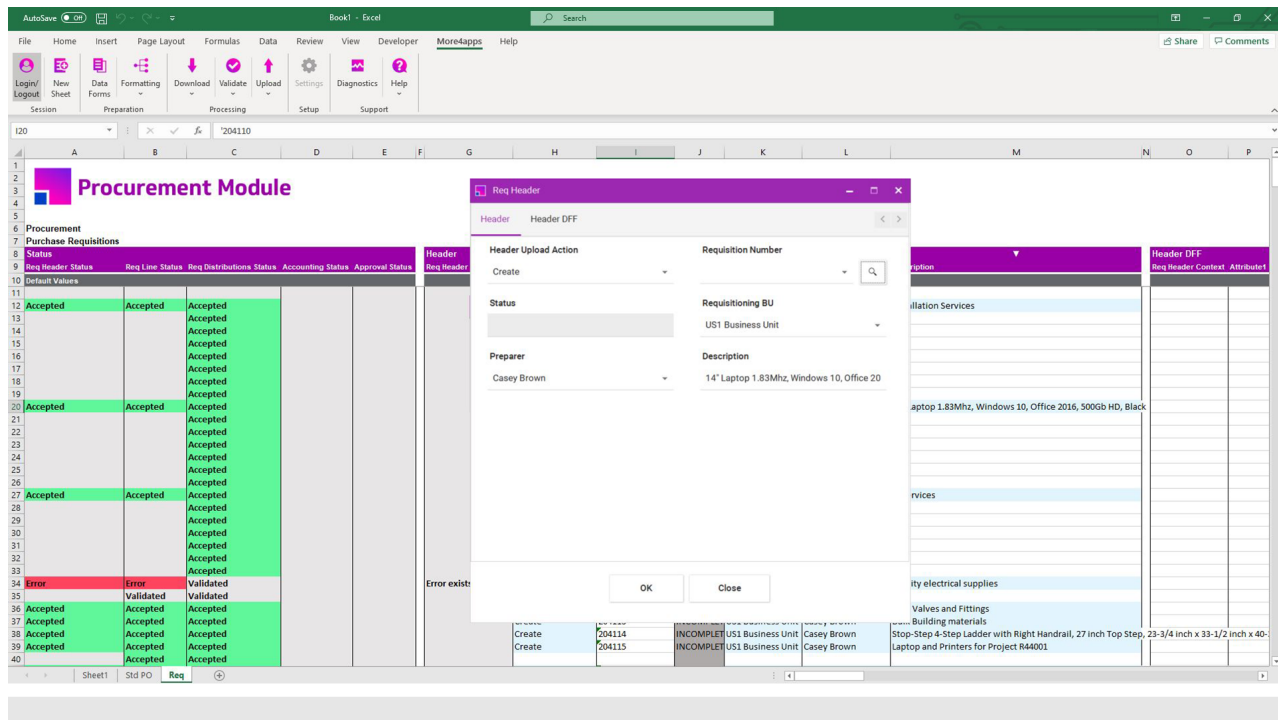

Arby's team evaluated their data-handling options and summarized their comparison via the chart below.

	VBCS	Import/Export Mgr	User Forms	ADFdi	FBDI	ERP Cloud Toolbox
Designed for End Users	✓	✓	✓	✓	✗	✓
Completely Supports Mass Data Entry	✗	✓	✗	✓	✓	✓
Sheet Data Entry	✓	✓	✗	✓	✓	✓
User Data Entry Forms	✗	✗	✓	✗	✗	✓
User Customizable Layout	✗	✗	✗	✗	✗	✓
Realtime Data Validation	✓	✗	✓	✓	✗	✓
Form/Sheet Error Feedback	✓	✗	✓	✓	✗	✓
Data Upload is Supported by Oracle	✓	✓	✓	✓	✓	✓
Download Existing Data Objects	✓	✗	✓	✗	✗	✓
Secured End User Connection to Oracle	✓	✓	✓	✓	✓	✓
Free From Development & Internal Support	✗	✗	✗	✗	✗	✓

More4apps has partnered with Arby's to fine- tune its Cloud applications, easing the transition of Oracle users migrating going from Java- based Oracle EBS forms to the new Cloud forms user interface, eliminating huge retraining efforts.

Building Better Business Processes

Excel-based mass loading front-end with end-user forms.

Considerations

- Project planning and milestones
- Connectivity and instant access
- The development cycle of a totally new software
- Tight timelines to synchronize with ERP Cloud apps go-live
- Classify requirements and use cases
- A coordinated approach to Oracle support and development
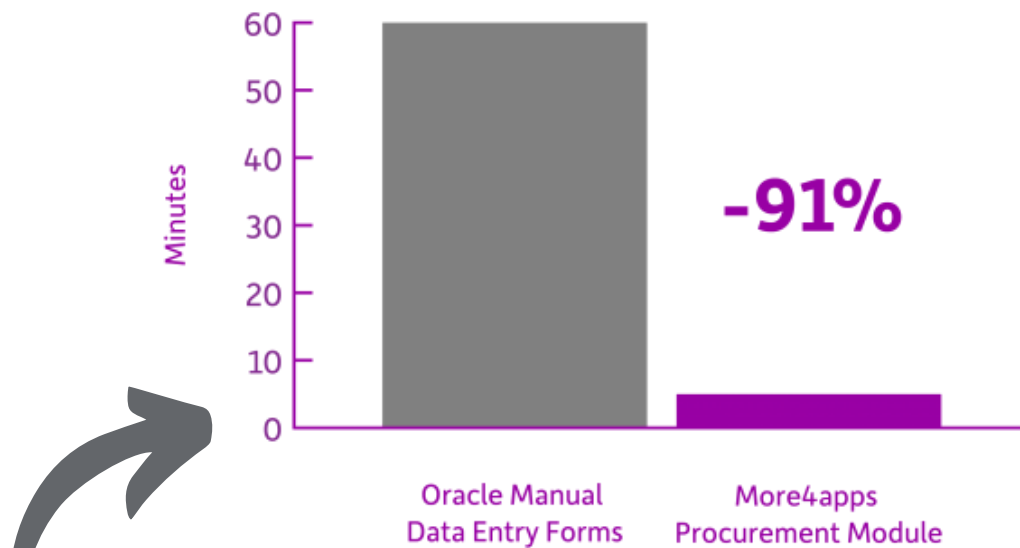
Project Outcomes

- More4apps delivered a day early!
- Go-live on Cloud happened on time
- One week into go-live of the More4apps ERP Cloud Toolbox Procurement Module, Windows version was missing dlls for one user
- No new bugs

The Road Ahead

Since implementing a successful migration to Oracle ERP Cloud, Inspire Brands, Arby's holding company, executed migration plans for other brands switching from Oracle E-Business Suite to ERP Cloud.

Inspire Brands is interested in other Cloud product releases, like Accounts Payable Invoices, Accounts Receivables, Project Suppliers, and assets.

Therefore, More4apps and Inspire Brands are collaborating on their efforts for future seamless migrations and product roll-outs.

Arby's transformed its procurement process by shaving up to 55 minutes off the time taken to process a 100-line purchase order.

With existing FBDI systems being outperformed in key areas, More4apps ERP Cloud Toolbox is now being rolled out enterprise-wide.