



A London-Based Council's Successful Migration to Oracle ERP Cloud

Public Sector - Case Study



Products

Customer Wizard
Supplier Wizard

Company

A London Borough Council

ERP System

E-Business Suite
ERP Cloud

Industry

Public Sector

Read on to learn how More4apps tools dulled the company's pain points and sped up their data processes when migrating to Oracle ERP Cloud.

The Client

A London-based council authority in Greater London, England, needed to migrate customer and supplier records to Oracle ERP Cloud seamlessly and effectively. It was essential that they only migrated quality data into their Cloud environment.

Prerequisites

The migration project could not begin until the council cleansed its existing data of errors, ensured all the information was standardized and consistent across the database, and only active customers and suppliers migrated to Oracle ERP Cloud.

Deactivation Project

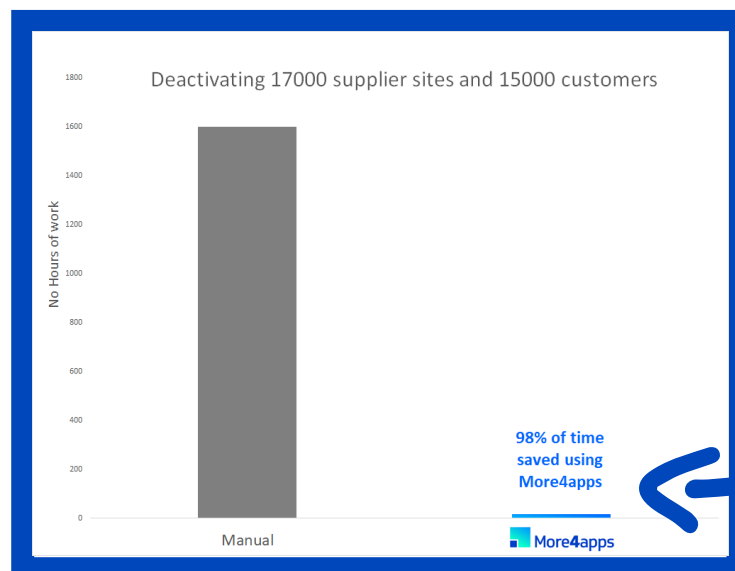
The council used the [More4apps](#) Custom Query functionality to determine which customers and suppliers did not have open invoices and had not been active in three years or more.

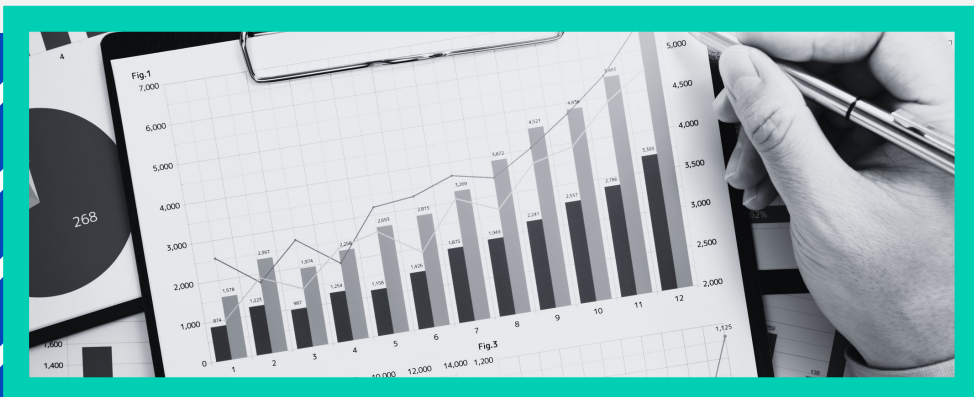
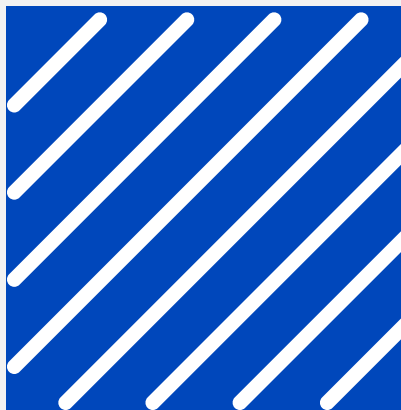
After that, they defined parameters to identify additional customer and supplier records that should be disabled.

Approximately 15,000 customers and 17,000 supplier records were selected for deactivation using the [More4apps Wizard](#).

Completing the deactivation project using the [More4apps Wizard](#) reduced the time it would have taken the council to do the same task manually **by 98%, or the equivalent of 4-5 months**.

The finance team is confident that the customer and supplier data in their new Cloud infrastructure is accurate and up-to-date.





Cleansing Project

The [More4apps Wizard](#) addressed errors and standardized details concerning the customers and suppliers before migrating master data to the Cloud.

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Ringo Jouhal, a data migration expert with over 20 years of experience, said, “When you have 100,000 customers or suppliers with address details to review, it’s much easier to do that using the spreadsheets provided by More4apps than it would be in the application, one record at a time. You can copy, paste and use standard Excel functions against the data, like VLOOKUPS in the spreadsheet, to analyze it much quicker than you could through the application front-end.”

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Since end-users would be inputting and amending the data, the tool needed to be easy to implement. The council chose [More4apps](#) solutions because they were designed with the end-user in mind and developed in the familiar environment of an Excel spreadsheet.

Using a single Excel spreadsheet was attractive to the council because end-users cleansed data manually in Excel before the migration so there was comfortability.

[More4apps](#) helped the council accelerate its migration to the Cloud while mitigating the risks. As Scott Sherrin, an Oracle Cloud Finance Project Manager, happily said, "We are moving fewer and cleaner data."